ATTAIN Instructional Technology Coordinator

Eduational Opportunity Center of Westchester

26 South Broadway, Yonkers, New York

$40,000 - $42,000

ATTAIN (Advanced Technology Training and Information Networking) is a Statewide technology initiative funded by New York State. ATTAIN’s goal is to provide urban and rural communities access to state-of-the-art technology. Through innovative technologies ATTAIN provides under-served and under-educated community residents academic, vocational, life skills and workplace readiness training, in coordination with the Educational Opportunity Center or a local community based host institution, where applicable.

DUTIES:

Oversight of day-to-day lab activities:
- Program development, instruction, and delivery
- Develop curriculum based on ATTAIN lab courseware
- Identify and train lab participants on software and courseware.
- Manage ATTAIN enrollment and reporting databases.
- Determine participant TANF eligibility.
- Community outreach and partnership development.
- Utilize ATTAIN’s management system to monitor participant progress.
- Create and maintain a clean, comfortable and orderly learning environment in the lab.
- Greet participants and provide initial orientation for all new participants.
- Provide intervention or assistance for participants at the learning stations, as needed.
- Monitor and develop monthly calendar for operating lab and training classes, in coordination with the host institution, when applicable.
- Communicate ATTAIN lab news items or enhancements to instructors, administration and other staff members.
- Document and report participant success stories and outcomes to UCAWD and the host institution, when applicable.
- Assist instructor in supervising participants coming to and leaving the lab.
- Submit monthly status report to ATTAIN Statewide Coordinators and host institutions, in accordance with established protocols.
- Print and distribute reports as requested by instructors and/or administrators.

Technical Support:
- Collect and compile information regarding questions and concerns about hardware and software from participants in the lab.
- Conduct basic troubleshooting procedures as outlined in UCAWD’s Technical Support Procedures document.
- Report, log and record technical problems and their resolutions.
- Maintain a log of all hardware returned for repairs and/or replaced.
- Communicate any unresolved issues to supervisors and ATTAIN Statewide Coordinators.

The Coordinator will also:
- Develop strategies and presentations to promote the ATTAIN lab in local communities.
- Provide supervision for volunteers.
- Other duties as assigned.

SPECIAL SKILLS: Strong communication, written, organizational and presentation skills required. Proficient working knowledge of Microsoft Office 2010 applications. Bilingual a plus.

EDUCATION AND EXPERIENCE REQUIRED:
- Bachelor’s degree in education or related discipline
- One year experience working with adult population (teaching, advising and/or mentoring)
- Experience with instructional computer software applications in reading, writing and math
- Experience working with economically disadvantaged populations
- Must be able to work independently
- Some weekend and evening hours
- Routine local travel

PREFERRED QUALIFICATIONS:
- Two or more years’ experience working with adult population (teaching, advising and/or mentoring)
- Experience working with TANF
- Community Outreach experience
- Microsoft certifications

PHYSICAL DEMANDS: May require long periods of moving about computer lab and/or in a stationary position. May be required on occasion to connect or remove cables under a desk. Must be able to move monitors, printers, CPUs or other light equipment and supplies on occasion.

AN EQUAL EMPLOYMENT OPPORTUNITY/AFFIRMATIVE ACTION EMPLOYER

Closing Date: Position Open Until Filled

Applicants must meet the minimum requirements in terms of qualifications. An equivalent combination of education and experience will be considered unless specifically stated otherwise. If you are interested or if you know someone who might be interested, send a resume and cover letter with Ref#1314UCAWD15 to: University Center for Academic and Workforce Development, Personnel Unit, SUNY Plaza, Corporate Woods Building, 3rd Fl., Albany, New York 12246-0001 or e-mail your information to: personnel@UCAWD.SUNY.edu

Position offered through the SUNY System Administration Sponsored Programs Office, an operating location of The Research Foundation of SUNY, a private, non-profit corporation.